ETHICAL CONSIDERATIONS

OADC Cyber Liability Seminar
Best Practices Panel
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INTRODUCTION

Overview

Background

Perspective



LOGISTICS

Materials

Questions



TWO PRACTICE TRENDS WOVEN TOGETHER

Technology

Outsourcing



RPC 1.1: Competence

RPC 1.6: Confidentiality



➤ Comments 18-19 to
ABA Model Rule 1.6
"Acting Competently to
Preserve Confidentiality"



Comment 18:
Putting the accent on competence



Comment 19:
Putting the accent on confidentiality



- ► ABA Ethics "20/20" Amendments
 - Comment 8 to Model Rule 1.1 amended to include "relevant technology"



OSB Formal Op. 2011-188

WSBA Advisory Op. 2215



► OSB Formal Op. 2011-188 Selection

"Lawyer may store client materials on a third-party server so long as Lawyer complies with duties of competence and confidentiality to reasonably keep the client's information secure within a given situation. To do so, the lawyer must take reasonable steps to ensure that the storage company will reliably secure client data and keep information confidential. Under certain circumstances, this may be satisfied through a third-party vendor's compliance with industry standards . . . meet[ing] the minimum requirements imposed on the Lawyer by the Oregon RPCs. This may include, among other things, ensuring the service agreement requires the vendor to preserve the confidentiality and security of the materials." (At 574.)



OSB Formal Op. 2011-188 Continuing Evaluation

"Although the third-party vendor may have reasonable protective measures in place to safeguard the client materials, the reasonableness of the steps taken will be measured against the technology 'available at the time to secure data against unintentional disclosure.' As technology advances, the third-party vendor's protective measures may become less secure or obsolete over time. Accordingly, Lawyer may be required to reevaluate the protective measures used by the third-party vendor to safeguard the client materials." (At 575; citations omitted.)



NOTIFICATION IF THERE IS A BREACH

OSB Formal Op. 2011-188

"It may also require that [the] vendor notify Lawyer of any nonauthorized third-party access to the materials." (At 574-5.)

Oregon RPC 1.4(a)

"A lawyer shall keep a client reasonably informed about the status of a matter and promptly comply with reasonable requests for information."



<u>IMPLICATIONS</u>

Regulatory

Civil Liability

QUESTIONS?

